1. Our SAP liaison will gather specific information about the performance of your student during school from all school staff who have contact with your child. The team will also contact you in person or by phone to talk about your observations, the strengths of your student, and your concerns.

2. With you as a member of the team, a plan of action will be developed to help your student reach success in school. The plan could include services and activities in school as well as services from agencies in the community.

3. We will continue to work with and support your student. We will have regular contact with you to discuss your student’s successes and needs. Your continued involvement is important to the success of your student.

**Contacting us**  
If you feel your student can benefit from the Student Assistance Program services, call us today.

**Assurance**  
The privacy of you and your child will be respected by the SAP team and The Charter School of Excellence.

**Skills Center**, 1309 French Street, Erie, PA 16501 ~ (814) 651-9089  
SAP LIAISON: Patty Strickenbeger  
pstrickenberger@phcse.org

**Leadership Center**, 1511 Peach Street, Erie, PA 16501 ~ (814) 480-5914  
SAP LIAISON: Jackie Miller  
jvmiller@phcse.org

**Discovery Center**, 1307 French Street, Erie, PA 16501 ~ (814) 459-5070  
SAP LIAISON: Patty Strickenberger  
pstrickenberger@phcse.org
The Student Assistance Program

The Charter School of Excellence’s Student Assistance Program (SAP) is a school-based program bringing together school and community services, programs and activities with the student and family as its main focus.

This informal student-focused support system is designed to identify barriers to student learning, mobilize school and community resources, and to help parents and students access these services when needed.

Our Mission is to:
- Identify student behaviors that hinder the learning process.
- Gather pertinent information about student performance in the school environment.
- Plan with parents and student.
- Maximize student success through intervention strategies.

If your student is having trouble in or out of school, do not feel embarrassed or uncomfortable about asking for help. Contact us immediately.

We can help.

Have you noticed behavior changes?

If your child is exhibiting any of these behaviors we can help.
- Depression
- Change in eating habits
- Change in friends
- Defensive when drugs and alcohol are discussed
- Lying
- Lack of respect for authority
- Irresponsible
- Blaming, denying
- Sudden drop in grades
- Lack of interest in extracurricular activities
- Always needing money
- Lack/loss of motivation

A student may also be referred if:
- There has been a recent death of a loved one
- Divorce has occurred
- They are experiencing relocation adjustments
- Relationship problems
- Other traumatic events

Who can make referrals?

A student can come to the SAP Team through self-referral, a friend, a teacher or other school staff, a family member or parent. Please know that if someone refers your student it is because they are concerned about observable changes they are seeing. Even though anyone can refer a student to the program, the team will not become involved with the student without your permission.

The parent will be asked to sign a permission form.

Participation is voluntary.